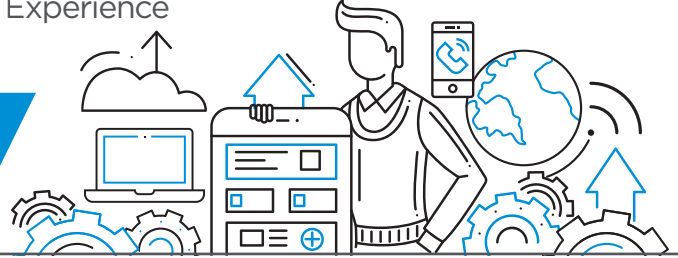


VMware Workspace ONE + Vox Mobile Strategic Planning & Ongoing Support:  
Achieving a Modern, Fully Digital Workspace Experience

## WHY VOX MOBILE?



Vox Mobile has a deep history of expertise in AirWatch, Workspace ONE, identity management and mobility managed services.

### Your Single Source Provider for Software Licensing Acquisition, Adoption *and* Management:

Vox Mobile is so much more than a reseller. In fact, Vox Mobile is VMware's Largest Workspace ONE Managed Service Provider (MSP) capable of offering the most substantial license discounts available to your organization. And should your organization already have a licensing agreement in place, Vox Mobile's managed mobility services address all aspects of managing your technology, driving enterprise adoption and reducing shelf-ware.

*Vox Mobile's solutions are architected to ensure you're getting the most out of your VMware solutions:*

#### Vox Mobile Operations Management

- End-user Support
- 24/7 Help Desk
- Single Source Device Procurement
- Scalable Deployments
- Device Replace & Repair
- EMM System Administration
- Telecom Expense Management
- Asset Management Software

### Accelerate Implementation of your VMware Environment:

Vox Mobile has a team of presales engineers and consultants who are fully certified/accredited on Workspace ONE / Identity Manager (vIDM) - and can easily spin up new environments, run stability health checks, and more.

#### *Why use Vox Mobile to Implement your VMware/Workspace ONE Environment?*

1. We have an open bench of certified resources to move clients through what can often be a resource-intensive implementation cycle. Vox Mobile ensures VMware customers are up and running quickly, leveraging the full potential of VMware solutions.
2. We are certified for the Partner Credit Transfer Program (PSO) allowing you to leverage your unused PSO credits or sell new PSO credits towards the implementation of your environment, reducing costly shelf ware losses.

## Simplifying End User Migration with Customized Communication and “How To” Education Guides:

Vox Mobile services are “needs-based” – tailored to the unique needs of your organization. Your service package is defined based on your priorities, allowing you to scale up or down, at any time, to adjust to your changing needs.

Let Vox Mobile customize every aspect of your migration education, to include, self-service best practices and “How-To” Guides specific to your end users’ unique needs. Additionally, we draft all internal communications and educational materials, including custom FAQs, to be distributed to end users in an effort to generate awareness of the technology shift. And most importantly, we provide your end users with a direct phone number for enrollment assistance. We have found that regardless of the amount of education, communication and instructional documentation, the data shows that less than 50% of end users are able to self-service and the majority require some handholding – which happens to be our specialty.

**One-time Help Desk:** Vox Mobile will augment a staff of Help Desk agents to manage the influx of end user calls, requiring assistance with their Workspace ONE enrollment efforts. Pricing varies based on how quickly your organization wants to migrate your end users to Workspace ONE. Hours of coverage include 8am – 5pm, Monday through Friday to 24x7 Help Desk support. \*In most scenarios, Vox Mobile can migrate all end users over to Workspace ONE in as little as 4 weeks.

**Deployment Services** – Vox Mobile maintains a 10,000 sq. ft. Configuration Center to manage the initial imaging, staging and kitting of devices, including the setup and partial enrollment of Workspace ONE, so that devices are 99.9% “work ready” when deployed to your end users.

**Lifecycle Administration Services and End User Support Services** – After 12 years of managing enterprise mobility, we find that most organizations purchase a technology like Workspace ONE and never fully utilize it. Vox Mobile is here to support you through your entire digital transformation journey, supporting the run state management of the platform, including daily MACD, patching, profile management, best practices, ongoing engineering and design services.

**EMM Assessment & Proof of Concept (POC)** – Should you prefer to demo the Workspace ONE solution prior to purchasing, Vox Mobile is pleased to offer EMM assessments and POCs. Our sales force has engineers and consultants at the ready to assist with your technology selection, design and implementation.

If you're interested in further evaluating how  
VMware Workspace ONE can positively impact your business  
and modernize your workspace,

[connect with a Vox Mobile VMware Specialist,](#)  
or call us at (612) 213-2600 today.

