

Managed Mobility Services (MMS) Checklist



Mobile technology has evolved from a business convenience to a critical platform for innovation. A mobile management framework is essential to drive mobile success. The Mobility Management Checklist, developed by Vox Mobile, comes from research results of over 2,000 members of the [Mobile Thought Leaders \(MTL\)](#) community. This checklist serves as a litmus test for an organization's mobile readiness.

1 Comprehensive Mobile Policy

- Policy development/refinement/review process
- Mobile goals/objectives/strategies/approach
- Financial considerations/sources/ payback
- Security/privacy policies with acceptable user considerations

2 Cross-organizational Alignment

- Consensus on priorities and approach
- Cross-organizational processes/governance
- Budget contribution

3 Procurement Management

- Processes for optimized procurement (sourcing, RFPs, agreements, etc.)
- Carrier and device procurement process/negotiation approach
- Integrated employee stipend policies
- Seamless device provisioning processes
- Optimization spend monitoring and analysis

4 Device Policy and Programs

- Acceptable devices policies (BYOD, COPE)
- Secure configurations and usage policies
- Optimal device support procedures

5 Deployment

- Expedited device deployment and provisioning processes
- Accelerated large-scale deployment capabilities
- Infrastructure deployment
- Software/applications deployment

6 Application Success/Superior End-user Experience

- Definitions/measurements of success
- Problem resolution process
- Process for continuous improvements
- End-user satisfaction scoring/benchmarking

7 Infrastructure Management and Administration

- Security vulnerabilities monitoring
- Large upgrade deployment capabilities
- Emergency recovery capabilities

8 Mobile Expense Optimization

- Usage and spend monitoring and optimization processes
- Procurement and spend benchmarks against industry trends
- Periodic carrier and procurement spend review

9 Migration Processes

- Device, MDM/EMM migration
- Operating system migration
- New application migration

10 Mobile Innovation

- Continuously review/revise existing applications/infrastructure
- Frequent review of industry trends, innovation and thought leadership
- Think-tank sessions to identify new mobile innovation opportunities

Want to learn more?

Would you like to discuss the requirements of Enterprise Mobility Management with one of our mobile experts? Contact us at **1.855.200.4001** or **info@voxmobil.com**.

Join the community to keep on top of mobile trends and best practices.

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