



## WE KNOW MOBILITY

### TRANSFORMATION & DESIGN SERVICES

Times of great change create great risks and great opportunities. Identifying the threats and prospects can be challenging. Many of our customers find this to be the place where external expertise can expedite a level of understanding that makes the path clearer. We have put together a set of investigations, facilitated meetings, and analysis that result in an instantly actionable plan and a durable long-term strategy.

### CONSULTATIVE PROCESS

Our consulting team will gather technical, legal, administrative and financial information that needs to be considered to properly document the current state as well as identify opportunities for enhancement. Through a series of facilitated meetings, our consultants will bring your stakeholder team through consideration of the range of possibilities and to a structured process to arrive at a policy and technology roadmap that aligns with the organization's strategy, culture, and market environment. The engagement delves into all areas surrounding mobile strategy including:

- Devices & Usage
- Platforms
- Applications
- Security
- Support
- Expense



### CLEAR DIRECTION

At the end of the process, your team will have a clear understanding of where you are today and a set of documents that layout a solid path that supports your larger strategy. The Transformation and Design engagement results in four documents:

- **A Mobile Device Management (MDM) Evaluation & Recommendation:** Your requirements will be matched to three software product, a live test executed and the results presented with accompanying administrative and technical recommendations.
- **Wireless Policy and Communication Plan:** A set of personnel, security, asset, and technology policies will be created with the workflow, business rules and communications assets necessary to put it into action.
- **User or Usage Segmentation:** There are many ways to tier access, applications, and support across the organization. Our recommendation will be applied to your current organization, with mappings to all current users.
- **Application Matrix:** An overview of current applications to consider and avoid as well as a methodology for analyzing future needs and concerns and for addressing the questions around custom application development.

### ABOUT VOX

Since 2004, Vox Mobile has been earning the trust of hundreds of organizations from across the US and Canada by providing the software, services, and support that comprise every aspect of a mobility-focus IT department and the consulting, development, and engineering expertise to transform business anywhere. Vox Mobile has been a leader in defining mobile IT services since becoming the very first RIM-certified system integrator.

### VOXSTATS

6+ years in business

250+ enterprise customers

60,000+ Tickets resolved, annually

85% First Call Resolution

60,000+ Connections under Management

700+ Servers under management



Visit our site to learn more about our services.

