

## SOFTWARE & PRODUCTS

Vox Mobile provides software and other products through our internal teams and trusted partners that are among the best of the world's solution providers.

### Packaged Software

Vox Mobile is proud to be able to offer software and support from the following partners:

- RIM
- Good Technology
- MobileIron
- McAfee
- AirWatch
- Zenprise
- BoxTone

### Self-Service Portals

Vox Mobile develops self-service portals that facilitate corporate purchasing standards, facilitate wireless policy deployment, and enable efficient end-user self-support.

### Custom Applications

Vox Mobile has helped organizations identify and develop mobile applications for the following platforms:

- Windows
- iOS
- Android
- Playbook

### Accessories

The Vox Mobile Purchasing Team has wide knowledge and experience in sourcing and procuring accessories from the simple to the sophisticated: card readers, security enhancements, headsets, power adapters, memory or a wide range of ruggedized or white label items.

## SERVICES

Vox Mobile provides professional services engagements and project-based services through our Mobile Engineering Team and Customer Experience Managers. The Consulting Services Team provides policy development services.

### Mobile Policy

Work with our consulting group to develop policy and a roadmap that aligns with the culture and strategy of your organization.

### Installation & Migration

The Mobile Engineering Team has successfully completed hundreds of installations and migrations across a wide variety of Mobile Platforms including:

- BlackBerry (BES/BAS)
- Good Technology
- MobileIron
- AirWatch

### Device Deployments

The Vox Mobile configuration lab is built for, and experienced in, deployments of dozens to hundreds of devices, including configuration, kitting, registration and training, including iOS deployments using approved methodologies.

### Administrator Training

The Mobile Engineering Team has trained thousands of system administrators in the proper care and configuration of mobile platforms including the following technologies:

- BlackBerry (BES/BAS)
- Good Technology
- MobileIron
- AirWatch

### End-User Training

Vox Mobile can provide training sessions reference materials and contingent help desk services to support new technology deployments.

## SUPPORT

The Vox Mobile Support Center is staffed 24/7/365 to provide expert assistance to system administrators or end-users.

### Expert Server Support

The Mobile Engineering Team offers cost-effective enhancements to manufacturer support offerings, providing on-call access to highly-certified and experienced system administrators through customized SLAs.

### Expert Server Management

Experience the benefits of a cloud-based mobility solution without the inherent security and latency issues. The Mobile Engineering Team manages over 700 mobile servers around the globe utilizing the most sophisticated monitoring tools and robust expertise.

### Help Desk

The Support Center currently provides 24/7 end-user support to over 60,000 connection around the globe.

### Procurement & Configuration

The Vox Mobile Procurement and Configuration Support service provides on-going facilitation of mobility purchasing processes and policies with fully customized service levels.

### Wireless Expense Management

The Wireless Expense Management Team utilizes their vast experience in carrier relations and their on-going expertise with rates and programs to reduce overcharges and offer strategies for greatest value.